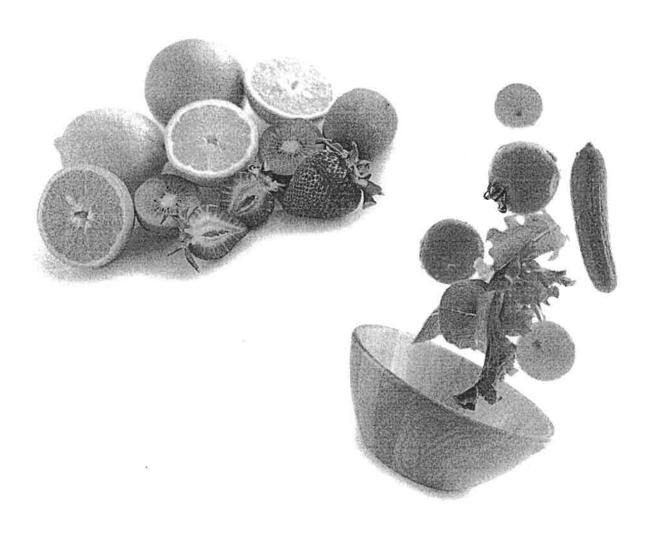
### Campus Community School

### NUTRITION PROGRAM



2022-2023

### CAMPUS COMMUNITY SCHOOL

### "A Better Self, A Better World" 350 Pear Street, Dover, Delaware 19904

Phone: (302) 736-0403 Fax: (302) 736-5330

August 10, 2022

Dear CCS Families,

Campus Community School (CCS) is committed to developing the whole child. Providing a quality school nutrition program through the promotion of healthy eating and classroom nutrition education is integral to achieving our overall academic and social goals for all students.

The USDA in partnership with the Delaware Department of Education and CCS serves to provide all students with a nutritious low-cost breakfast and lunch daily. Many CCS students qualify for free or reduced price meals.

Enclosed is the application required to apply for free and reduced price school meals along with related information. There are many different criteria and steps to the application. I am happy to help you complete the application and will be in the office starting August 24, 2022. It is **very important** that the application is **completed and returned by August 31**. This must be done every **year**, even if it was done last year and you qualified for free or reduced price meals or nothing has changed from last year. Until the new application is approved, your child will be responsible for all meals at regular pricing; \$2.35 for breakfast and \$3.35 for lunch.

CCS will be serving meals prepared by Whitsons Culinary Group for breakfast and lunch that meets or exceeds the nutritional standards set by the USDA. You may view and/or print out the breakfast and lunch menus from the Campus Community School Child Nutrition tab on our website <a href="https://www.CampusCommunityschool.com">www.CampusCommunityschool.com</a>.

Our ultimate goal is to teach and support healthy eating habits now and for a healthy future.

If you have any questions or need assistance completing the enclosed application by **August 31**, 2022 please feel free to contact me at (302) 736-0403 Extension 101 or Jessica.gilson@ccs.k12.de.us.

Thank you,

Jessica Gilson
Child Nutrition Coordinator

cc: Mrs. Heidi Greene

### FREQUENTLY ASKED QUESTIONS ABOUT FREE AND REDUCED-PRICE SCHOOL MEALS

### Dear Parent/Guardian:

Children need healthy meals to learn. Campus Community School offers healthy meals every school day. Breakfast costs \$2.35; lunch costs \$3.35. Your children may qualify for free meals or for reduced price meals. Reduced price is \$.30 for breakfast and \$.40 for lunch. This packet includes an application for free or reduced-price meal benefits, and a set of detailed instructions. Below are some common questions and answers to help you with the application process.

### 1. WHO CAN GET FREE OR REDUCED-PRICE MEALS?

- All children in households receiving benefits from DE-SNAP, the Food Distribution Program on Indian Reservations (FDPIR) or DE-TANF, are eligible for free meals.
- Foster children that are under the legal responsibility of a foster care agency or court are eligible for free meals.
- Children participating in their school's Head Start program are eligible for free meals.
- Children who meet the definition of homeless, runaway, or migrant are eligible for free meals.
- Children may receive free or reduced-price meals if your household's income is within the limits on the Federal Income Eligibility Guidelines. Your children may qualify for free or reduced-price meals if your household income falls at or below the limits on this chart:

FEDERAL ELIGIBI	LITY INCOME CHA	RT for School Year 20	22 - 2023
Household size	Yearly	Monthly	Weekly
1	\$25,142	\$2,096	\$484
2	\$33,874	\$2,823	\$652
3	\$42,606	\$3,551	\$820
4	\$51,338	\$4,279	\$988
5	\$60,070	\$5,006	\$1,156
6	\$68,802	\$5,734	\$1,324
7	\$77,534	\$6,462	\$1,492
8	\$86,266	\$7,189	\$1,659
Each additional person:	\$8,732	\$728	\$168

- 2. HOW DO I KNOW IF MY CHILDREN QUALIFY AS HOMELESS, MIGRANT, OR RUNAWAY? Do the members of your household lack a permanent address? Are you staying together in a shelter, hotel, or other temporary housing arrangement? Does your family relocate on a seasonal basis? Are any children living with you who have chosen to leave their prior family or household? If you believe children in your household meet these descriptions and haven't been told your children will get free meals, please call or e-mail <a href="mailto:Thomas.Naranjo@ccs.k12.de.us">Thomas.Naranjo@ccs.k12.de.us</a>.
- 3. DO I NEED TO FILL OUT AN APPLICATION FOR EACH CHILD? No. Use one "Application for Free and Reduced Price School Meals." We cannot approve an application that is not complete, so be sure to fill out all required information. Return the completed application to: Jessica Gilson, Campus Community School, 350 Pear Street, Dover, DE 19904.

- 4. SHOULD I FILL OUT AN APPLICATION IF I RECEIVED A LETTER THIS SCHOOL YEAR SAYING MY CHILDREN ARE ALREADY APPROVED FOR FREE MEALS? No, but please read the letter that you got carefully and follow the instructions. If any children in your household were missing from your eligibility notification, contact Jessica Gilson, Campus Community School, 350 Pear Street, Dover, DE 19904, (302)736-0403, <a href="mailto:lessica.gilson@ccs.k12.de.us">lessica.gilson@ccs.k12.de.us</a> immediately.
- CAN I OBTAIN A BLANK APPLICATION ONLINE? Yes! Visit www.campuscommunityschool.com
  under the School Nutrition tab click Lunch Info Packet. Be sure to fill out all required information,
  sign and date, and return the completed application to: Jessica Gilson, Campus Community School, 350
  Pear Street, Dover, DE 19904.
- 6. MY CHILD'S APPLICATION WAS APPROVED LAST YEAR. DO I NEED TO FILL OUT A NEW ONE? Yes. Your child's application is only good for that school year and for the first few days of this school year, through October 6, 2022. You must send in a new application unless the school has told you that your child is eligible for the new school year. If you do not send in a new application that is approved by the school or you have not been notified that you child is eligible for free or reduced meals, your child will be charged the full price for the meals.
- 7. I GET WIC. CAN MY CHILDREN GET FREE MEALS? Children in households participating in WIC may be eligible for free or reduced-price meals. Please send in a completed application.
- 8. WILL THE INFORMATION I GIVE BE CHECKED? Yes. We may also ask you to send written proof of the household income that you report.
- IF I DON'T QUALIFY NOW, MAY I APPLY LATER? Yes, you may apply at any time during the school year. For example, children with a parent or guardian who becomes unemployed may become eligible for free and reduced-price meals if the household income drops below the income limit.
- 10. WHAT IF I DISAGREE WITH THE SCHOOL'S DECISION ABOUT MY APPLICATION? You should talk to school officials. You also may ask for a hearing by calling or writing to: Carolin Lyon, Campus Community School, 350 Pear Street, Dover, DE 19904, (302) 736-0403, Carolin.Lyon@ccs.k12.de.us.
- 11. MAY I APPLY IF SOMEONE IN MY HOUSEHOLD IS NOT A U.S. CITIZEN? Yes. You, your children, or other household members do not have to be U.S. citizens to apply for free or reduced-price meals.
- 12. WHAT IF MY INCOME IS NOT ALWAYS THE SAME? List the amount that you <u>normally</u> receive. For example, if you normally make \$1000 each month, but you missed some work last month and only made \$900, put down that you make \$1000 per month. If you normally get overtime, include it, but do not include it if you only work overtime sometimes. If you have lost a job or had your hours or wages reduced, use your current income.
- 13. WHAT IF SOME HOUSEHOLD MEMBERS HAVE NO INCOME TO REPORT? Household members may not receive some types of the incomes that we ask you to report on the application, or may not receive income at all. Whenever this happens, please write a 0 in the field. However, if any income fields are left empty or blank, those will also be counted as zeroes. Please be careful when leaving income fields blank, as we will assume you meant to do so.
- 14. WE ARE IN THE MILITARY. DO WE REPORT OUR INCOME DIFFERENTLY? Your basic pay and cash bonuses must be reported as income. If you get any cash value allowances for off-base housing, food, or clothing, or receive Family Subsistence Supplemental Allowance payments, it must also be included as income. However, if your housing is part of the Military Housing Privatization Initiative, do not include your housing allowance as income. Any additional combat pay resulting from deployment is also excluded from income.

- 15. WHAT IF THERE ISN'T ENOUGH SPACE ON THE APPLICATION FOR MY FAMILY? List any additional household members on a separate piece of paper, and attach it to your application. Contact Jessica Gilson, Campus Community School, 350 Pear Street, Dover, DE 19904, (302) 736-0403, Jessica.gilson@ccs.k12.de.us to receive a second application.
- 16. MY FAMILY NEEDS MORE HELP. ARE THERE OTHER PROGRAMS WE MIGHT APPLY FOR? To find out how to apply for DE-SNAP or other assistance benefits, contact your local assistance office or call 1-800-372-2022.

If you have other questions or need help, call (302)736-0403. Sincerely,

Jessica Gilson, Child Nutrition Coordinator Campus Community School

The Richard B. Russell National School Lunch Act requires the information on this application. You do not have to give the information, but if you do not submit all needed information, we cannot approve your child for free or reduced-price meals. You must include the last four digits of the social security number of the primary wage earner or other adult household member who signs the application. The social security number is not required when you apply on behalf of a foster child or you list a Supplemental Nutrition Assistance Program (SNAP), Temporary Assistance for Needy Families (TANF) Program or Food Distribution Program on Indian Reservations (FDPIR) case number or other FDPIR identifier for your child or when you indicate that the adult household member signing the application does not have a social security number. We will use your information to determine if your child is eligible for free or reduced-price meals, and for administration and enforcement of the lunch and breakfast programs. We may share your eligibility information with education, health, and nutrition programs to help them evaluate, fund, or determine benefits for their programs, auditors for program reviews, and law enforcement officials to help them look into violations of program rules.

In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, sex, disability, age, or reprisal or retaliation for prior civil rights activity in any program or activity conducted or funded by USDA.

Persons with disabilities who require alternative means of communication for program information (e.g. Braille, large print, audiotape, American Sign Language, etc.), should contact the Agency (State or local) where they applied for benefits. Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English.

To file a program complaint of discrimination, complete the <u>USDA Program Discrimination Complaint Form</u>, (AD-3027) found online at: <a href="http://www.ascr.usda.gov/complaint\_filing\_cust.html">http://www.ascr.usda.gov/complaint\_filing\_cust.html</a>, and at any USDA office, or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by:

- mail: U.S. Department of Agriculture
   Office of the Assistant Secretary for Civil Rights
   1400 Independence Avenue, SW
   Washington, D.C. 20250-9410;
- (2) fax: (202) 690-7442; or
- (3) email: program.intake@usda.gov.

This institution is an equal opportunity provider.

## HOW TO APPLY FOR FREE AND REDUCED-PRICE SCHOOL MEALS

Please use these instructions to help you fill out the application for free or reduced-price school meals. You only need to submit one application per household, even if your children attend more than one school. The application must be filled out completely to certify your children for free or reduced-price school meals. Please follow these instructions in order! Each step of the instructions is the same as the steps on your application. If at any time you are not sure what to do next, please contact Jessica Gilson, Campus Community School, 350 Pear Street, Dover, DE 19904, (302)736-0403, jessica.gilson@ccs.k12.de.us

# PLEASE USE A PEN (NOT A PENCIL) WHEN FILLING OUT THE APPLICATION AND DO YOUR BEST TO PRINT CLEARLY.

# STEP 1: LIST ALL HOUSEHOLD MEMBERS WHO ARE INFANTS, CHILDREN, AND STUDENTS UP TO AND INCLUDING GRADE 12

Tell us how many infants, children, and school students live in your household. They do NOT have to be related to you to be a part of your household.

Who should I list here? When filling out this section, please include ALL members in your household who are:

- Children age 18 or under AND are supported with the household's income;
- In your care under a foster arrangement, or qualify as homeless, migrant, or runaway youth;
  - Students attending Campus Community School, regardless of age. child. When printing names, write one letter in with all required information for the additional each box. Stop if you run out of space. If there name. Use one line of the application for each A) List each child's name. Print each child's are more children present than lines on the application, attach a second piece of paper

Campus Community School? Mark Community School. If you marked 'Yes,' write the grade level of the titled "Student" to tell us which student in the 'Grade' column. 'Yes' or 'No' under the column B) Is the child a student at children attend Campus

D) Are any children homeless, migrant, child's name and complete all steps of or runaway? If you believe any child Migrant, Runaway" box next to the description, mark the "Homeless, listed in this section meets this the application members of your household and should be listed on C) Do you have any foster children? If any children your application. If you are applying for both foster applying for foster children, after finishing STEP 1, listed are foster children, mark the "Foster Child" Foster children who live with you may count as box next to the child's name. If you are ONLY and non-foster children, go to step 3. go to STEP 4.

# STEP 2: DO ANY HOUSEHOLD MEMBERS CURRENTLY PARTICIPATE IN SNAP, TANF, OR FDPIR?

If anyone in your household (including you) currently participates in one or more of the assistance programs listed below, your children are eligible for free school meals:

- The Delaware Supplemental Nutrition Assistance Program (SNAP)
  - Delaware Temporary Assistance for Needy Families (TANF)
- Leave STEP 2 blank and go to STEP 3. listed programs:
- Write a case number for SNAP, TANE, or FDPIR. You only need to provide one case number. If you participate A) If no one in your household participates in any of the above B) If anyone in your household participates in any of the above listed programs:
  - in one of these programs and do not know your case number, contact your case manager.
    - Go to STEP 4.

### STEP 3: REPORT INCOME FOR ALL HOUSEHOLD MEMBERS

### How do I report my income?

- Use the charts titled "Sources of Income for Adults" and "Sources of Income for Children," printed on the back side of the application form to determine if your household has income to report.
  - Report all amounts in GROSS INCOME ONLY. Report all income in whole dollars. Do not include cents.
    - Gross income is the total income received before taxes. 0
- Many people think of income as the amount they "take home" and not the total, "gross" amount. Make sure that the income you report on this application has NOT been reduced to pay for taxes, insurance premiums, or any other amounts taken from your pay
- Write a "0" in any fields where there is no income to report. Any income fields left empty or blank will also be counted as a zero. If you write "0" or leave any fields blank, you

### STEP 3: REPORT INCOME FOR ALL HOUSEHOLD MEMBERS

are certifying (promising) that there is no income to report. If local officials suspect that your household income was reported incorrectly, your application will be investigated.

Mark how often each type of income is received using the check boxes to the right of each field.

### 3.A. REPORT INCOME EARNED BY CHILDREN

A) Report all income earned or received by children. Report the combined gross income for ALL children listed in STEP 1 in your household in the box marked "Child Income." Only count foster children's income if you are applying for them together with the rest of your household.

What is Child Income? Child income is money received from outside your household that is paid DIRECTLY to your children. Many households do not have any child income.

### 3.B. REPORT INCOME EARNED BY ADULTS

### Who should I list here?

- When filling out this section, please include ALL adult members in your household who are living with you and share income and expenses, even if they are not related and even
  - if they do not receive income of their own.
- People who live with you but are not supported by your household's income AND/OR do not contribute income to your household. Do NOT include: 0
  - Infants, children, and students already listed in STEP 1.

B) List adult household members'

names. Print the name of each
household member in the boxes marked m'Names of Adult Household Members
(First and Last)." Do not list any
household members you listed in STEP 1.

If a child listed in STEP 1 has income,
an follow the instructions in STEP 3, part A.

follow the instructions in STEP 3, part A E) Report income from

pensions/retirement/all other income. Report all income that applies in the "Pensions/Retirement/ All Other Income" field on the application.

C) Report earnings from work. Report all income from work in the "Earnings from Work" field on the application. This is usually the money received from working at jobs. If you are a self-employed business or farm owner, you will report your net income. What if I am self-employed? Report income from that work as a net amount. This is calculated by subtracting the total operating expenses of your business from its gross receipts or revenue.

e. members in the field "Total Household Members (Children and Adults)." This number MUST be equal to the number of household members listed in STEP 1 and STEP 3. If there are any members of your household that you have not listed on the application, go back and add them. It is very important to list all household members, as the size of your household affects your eligibility for free and reduced-price meals.

b) Report income from public assistance/child support/alimony. Report all income that applies in the "Public Assistance/Child Support/Alimony" field on the application. Do not report the cash value of any public assistance benefits NOT listed on the chart. If income is received from child support or alimony, only report court-ordered payments. Informal but regular payments should be reported as "other" income in the next part.

G) Provide the last four digits of your Social Security Number. An adult household member must enter the last four digits of their Social Security Number in the space provided. You are eligible to apply for benefits even if you do not have a Social Security Number. If no adult household members have a Social Security Number, leave this space blank and mark the box to the right labeled "Check if no SSN."

### STEP 4: CONTACT INFORMATION AND ADULT SIGNATURE

All applications must be signed by an adult member of the household. By signing the application, that household member is promising that all information has been truthfully D) Share children's racial and ethnic identities and completely reported. Before completing this section, please also make sure you have read the privacy and civil rights statements on the back of the application. C) Mail Completed B) Print and sign your name and

A) Provide your contact information. Write your current address in the fields provided if this information is available. If you have no permanent address, this does not make your children ineligible for free or reduced-price school meals. Sharing a phone number, email address, or both is optional, but helps us reach you quickly if we need to contact you.

write today's date. Print the name of the adult signing the application and that person signs in the box "Signature of adult."

Community School,

Form to: Jessica

Gilson, Campus

350 Pear Street,

Dover, DE 19904.

(optional). On the back of the application, we ask you to share information about your children's race and ethnicity. This field is optional and does not affect your children's eligibility for free or reduced-price school meals.

### STEP 5: DE-Child Health Care Program

Step 5 is not optional in Delaware. Districts and schools in Delaware must include an "Opt Out" option for parents that do not wish to share free and reduced-price meal eligibility with Delaware Health and Social Services.

### STEP 6: Campus Community School

Some grants and assistance programs are available to the school based on student meal eligibility to qualify as an "Opt In" for parents. The School Nutrition Office can only release student eligibility if the parent checks yes and the supplemental programs are in place at the school.

### 2022 - 2023 Campus Community School Meal Benefit Form Complete one application per household. Please use a pen (not a pencil).

Earnings from Work	44 44 44
Needby   B±Weelby   2x Month   Monthly   Child Support/Almonry   Weelby   B±Weelby   2x Month   Child Support/Almonry   Weelby   B±Weelby   2x Month   Child Support/Almonry   Weelby   B±Weelby   2x Month   Child Support/Almonry   Child Support/Almonry   Weelby   B±Weelby   2x Month   Child Support/Almonry   Child Support/Almonry   Child Support/Almonry   Child Support/Almonry   Child Support/Almonry   Weelby   B±Weelby   2x Month   Child Support/Almonry   Child Support/Almonry	•
Weeldy Bt-Weeldy 2x Month Monthly Child Support/Allmonry Weeldy Bt-Weeldy 2x Month Child Support/Allmonry Weeldy Bt-Weeldy 2x Month O O O	
elf) even if they do not receive income. Fo beive income from any source, write '0'. If	List all Household Members not listed in STEP 1 (inclusion for each source in whole dollars (no cents) only. If they  Name of Adult Household Members (First and Last)  Semi
ase include the TOTAL income received by all	A. Child Income Sometimes children in the household earn or receive income. Ple Household Members listed in STEP 1 here.
if you answered 'Yes' to STEP 2)	or ALL Hausehold Members (Skip this step
Write a case number here then go to STEP 4 (Do not complete STEP 3)  Case Number:	If NO > Go to STEP 3. If YES > V
Do any Household Members (including you) currently participate in one or more of the following assistance programs: SNAP, TANE, or FDPIR?	Household Members (including you) currently par
MI Child's Last Name	Child's First Name

	O'thu	State Zip	Daytime Phone and Email (optional)	optional)
Street Address (if available)	Apt# City			
Printed name of adult signing the form	Signature of adult		Today's date	
OTTO I	Program			
STEP 5 DE State Children's Health Care Program	Program			
NO! IDO NOT want information from n	NO! 1 DO NOT want information from my Free and Reduced-Price Meal Application shared with Medicaid or the call: 1.800.996.9969. IF YOU DO NOT CHECK THIS BOX, YOUR INFORMATION WILL BE SHARED WI	d with Medicaid or the State Childr	State Children's Health Insurance Program (CHIP). For more information ab TH MEDICAID AND/OR DECHIP.	IP). For more informatio
STEP 6 Campus Community School				
☐ YES! School Nutrition Office may share	YES! School Nutrition Office may share information from this application for school meal benefits with Campus	enefits with Campus Community S	Community School supplemental programs.	
INSTRUCTIONS Sources of Income				
Sources of Inc	of Income for Children	S	Sources of Income for Adults	-
	Example(s)	Earnings from Work	Public Assistance / Alimony / Child Support	All Other Income
- Earnings from work	- A child has a regular full or part-time job where they earn a salary or wages	<ul> <li>Salary, wages, cash bonuses</li> <li>Net income from self-</li> </ul>	<ul> <li>Unemployment benefits</li> <li>Worker's compensation</li> </ul>	Social Security (including railroad retirement and black
<ul> <li>Social Security</li> <li>Disability Payments</li> <li>Survivor's Benefits</li> </ul>	<ul> <li>A child is blind or disabled and receives Social Security benefits</li> <li>A Parent is disabled, retired, or deceased, and their child receives Social Security benefits</li> </ul>	employment (farm or business)  If you are in the U.S. Military:	Supplemental Security Income (SSI) Cash assistance from State or local government	lung benefits) Private pensions or disability benefits Regular income from trusts or estates
- Income from person outside the household	- A friend or extended family member regularly gives a child spending money	<ul> <li>Basic pay and cash bonuses         (do NOT include combat         pay, FSSA or privatized         housing allowances)     </li> </ul>	Alimony payments  Child support payments  Veteran's benefits	Annuities Investment income Earned interest
- Income from any other source	<ul> <li>A child receives regular income from a private pension fund, annuity, or trust</li> </ul>	<ul> <li>Allowances for off-base housing, food and dothing</li> </ul>	- Strike benefits	Rental income Regular cash payments from outside household
OPTIONAL Children's Racial and Ethnic Identities	iic Identities			
We are required to ask for information abo Responding to this section is optional and	We are required to ask for information about your children's race and ethnicity. This information is important and helps to make sure we are fully serving our community. Responding to this section is optional and does not affect your children's eligibility for free or reduced-price meals.	rmation is important and helps se or reduced-price meals.	to make sure we are fully servin	g our community.
Ethnicity (check one):   Hispanic or Latino	ino ☐ Not Hispanic or Latino			

STEP 4 Contact information and adult signature. Mail Completed Form ToCampus Community School - 350 Pear St., Dover, DE 19904

The Richard B. Russell National School Lunch Act requires the information on this application. You do not have to give the information, but if you do not submit all needed information, we cannot approve your child for free or reduced-price meals. You must include the last four digits of the social security number of the primary wage earner or other adult household member who signs the application. The social security number is not required when you apply on behalf of a foster child or you list a Supplemental Nutrition Assistance Program (SNAP), Temporary Assistance for Needy Families (TANF) Program or Food Distribution Program on Indian Reservations (FDPIR) case number or other FDPIR identifier for your child or when you indicate that the adult household member signing the application does not have a social security number. We will use your administration and enforcement of the lunch and breakfast programs. We may share your eligibility information with education, health, and nurition programs to help them evaluate, fund, or determine benefits for their programs, auditors for program reviews, and law enforcement officials to help them look into violations of program rules.

In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex (including gender identity and sexual orientation), disability, age, or reprisal or retaliation for prior civil rights activity.

Program information may be made available in languages other than English. Persons with disabilities who require alternative means of communication to obtain program information (e.g., Braille, large print, audiotape, American Sign Language), should contact the responsible state or local agency that administers the program or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339.

To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online at https://www.usda.gov/sites/default/files/documents/USDA-OASCR%20P-Complaint-Form-0508-0002-508-

at: <a href="https://www.usda.gov/sites/default/files/documents/USDA-OASCR%20P-Complaint-Form-0508-0002-508-11-28-17Fax2Mail.pdf">https://www.usda.gov/sites/default/files/documents/USDA-OASCR%20P-Complaint-Form-0508-0002-508-11-28-17Fax2Mail.pdf</a>, from any USDA office, by calling (866) 632-9992, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to USDA by:

- mail:
   U.S. Department of Agriculture
   Office of the Assistant Secretary for Civil Rights
- 1400 Independence Avenue, SW Washington, D.C. 20250-9410; or fax:
- (833) 256-1665 or (202) 690-7442; or 3. email:
- program.intake@usda.gov

This institution is an equal opportunity provider.

Effective Date: July 1, 2022 - June 30, 2023

These are the income scales used by Child Nutrition Programs to determine eligibility for free and reduced price meals.

For each additional household member, add:	00	7	6	5	4	ω	2	1	Household Size
\$8,732	\$86,266	\$77,534	\$68,802	\$60,070	\$51,338	\$42,606	\$33,874	\$25,142	Yearly
\$728	\$7,189	\$6,462	\$5,734	\$5,006	\$4,279	\$3,551	\$2,823	\$2,096	Reduced Meals – 185% Twice Monthly per Month
\$364	\$3,595	\$3,231	\$2,867	\$2,503	\$2,140	\$1,776	\$1,412	\$1,048	ls – 185% Twice per Month
\$336	\$3,318	\$2,983	\$2,647	\$2,311	\$1,975	\$1,639	\$1,303	\$967	Every two weeks
\$168	\$1,659	\$1,492	\$1,324	\$1,156	\$988	\$820	\$652	\$484	Weekly
\$6,136	\$60,619	\$54,483	\$48,347	\$42,211	\$36,075	\$29,939	\$23,803	\$17,667	Yearly
\$512	\$5,052	\$4,541	\$4,029	\$3,518	\$3,007	\$2,495	\$1,984	\$1,473	Fre Monthly
\$256	\$2,526	\$2,271	\$2,015	\$1,759	\$1,504	\$1,248	\$992	\$737	ee Meals – 130% Twice per Month
\$236	\$2,332	\$2,096	\$1,860	\$1,624	\$1,388	\$1,152	\$916	\$680	% Every two weeks
\$118	\$1,166	\$1,048	\$930	\$812	\$694	\$576	\$458	\$340	Weekly

### Pre-pay School Meals at www.paypams.com or using the PayPams Mobile App









Pay Nov



**Account Balance** 



**Automatic Payments** 



**Email Notifications** 



Add/Remove Students



Payment History



Cafeteria Purchases

### **CURRENT USERS** TIPS FOR THE BEGINNING OF THE SCHOOL YEAR

Login to the site at least one week before the beginning of the school year. Check that your credit/ debit card on file has not expired, your email address is updated, and that your automatic payment plan's stop date has not expired.

Forgot Password: If you previously registered with PayPAMS but forgot your password, go to PayPAMS.com, click 'Login' then click on the 'Forgot Password' link. If you were unable to retrieve your password through the 'Forgot Password' link, contact customer support from the 'Contact Us' page. Do not register again. Note: passwords are case sensitive.

**Balance Transfer from Year to Year:** Any remaining student meal account balance will automatically transfer to the next school year.



**Important note:** If your child moved from one school to another within the same school district, it may take a day or two from the beginning of the school year to transfer the remaining balance from the old school to the new school. During that time period, the balance on PayPAMS may show as \$0.00. If you are not sure if your child's account had a remaining balance from the previous school year, we recommend you make a payment.

**Refunds:** PayPAMS processes refunds only for the exact payment amount. If the student has already used some of the money, or has graduated, please contact the school district.

**Moved to a different school district:** If you moved to a different school district, you can keep the same username and password information. Login to your account, go to 'Contact Us' and select subject 'Moved from District'. Do not register again. Note: PayPAMS cannot transfer money from one school district to another. Contact your previous school district for refunds.

### **NEW USERS** SIGN UP NOW

- 1. Go to PayPAMS.com and click on the 'Sign Up Now!' button on the home page.
- 2. Select your state, then select your school district.
- 3. Create a username and password and enter your contact information.
- 4. Add children to your account.
- 5. Make payments or set up automatic payments based on low balance.

### **HELPFUL TIPS** WHEN REGISTERING

- 1. Username: Create a unique username. If the system indicates that the username is taken, select a different username.
- 2. **Duplicate Accounts:** If the system indicates that an account already exists with the same phone number or email address, contact customer support from the 'Contact Us' page.
- 3. Meal Account Balance and Cafeteria Purchases: It takes 1-2 school days before balances and cafeteria purchases information for new registrants can be displayed. However, you can make payments immediately upon registration. If you cannot view balances two days after you added the student to the account, contact customer support from the 'Contact Us' page.



### - Helpful Tips for using www.paypams.com

### **PAYMENTS**

- Posting Payments: It takes one to two school days for a payment to replenish your child's account at the school cafeteria. Your balance on PayPAMS
  website will reflect your recent payment only after the school cafeteria confirms receipt of payment.
- 2. Payment Confirmation: When a payment is processed, a confirmation number will be displayed and an email will be sent verifying that the payment was processed. If a confirmation number is not displayed, the payment was not processed.
- 3. Declined Payments: If your payment is declined, verify that all billing information is correct. If all information is correct and payment is still declined contact the issuing credit card company for further information. Reasons a card can be declined: insufficient credit/funds in account, incorrect billing information entered, closed credit card account, or credit card expiration date.
- 4. Payments for the same student from two separate accounts: To prevent duplicate accounts, PayPAMS allows associating a student to only one account. If both parents/guardians cannot share the same username and password, contact customer support from the 'Contact Us' page.
- 5. Convenience Fees: Depending upon the school district, a nominal convenience fee may be charged to cover the cost of processing payments and maintaining the website. To check if your school district charges a convenience fee, please click 'Sign Up Now!' on the PayPAMS homepage, then select your state and school district.
- 6. Credit Card Types: PayPAMS accepts both credit and debit cards. When registering, please check which cards your district accepts.
- 7. Credit Card / Bank Statement: PayPAMS payments will show up on your credit card/bank statement as payments to 'PayPAMS.com', or 'PAMS-<you school district> CO'
- 8. Payments at the School Cafeteria: For questions regarding cash or check payments submitted directly at the school cafeteria, please contact the school cafeteria directly. Do not contact PayPAMS.

### **LOW BALANCE EMAIL NOTIFICATIONS**

- Email Notifications: To make sure emails from PayPAMS are not blocked, add customerservice@paypams.com to your address book and safe list.
- 2. Change of Email address: If you change your email address be sure to update your user profile on PayPAMS.

### **LOW BALANCE AUTOMATIC PAYMENTS**

- Low Balance Automatic Payments Trigger: PayPAMS recommends triggering automatic payments when the student meal account balance falls below \$12.00. Having a lower 'minimum balance' when setting up Automatic Payments may not allow enough time to replenish your child's account.
- Automatic Payment Confirmation: If you sign up for Automatic Payments, you will receive an email confirmation of the payment, including current balance.
- Declined Automatic Payment: Your automatic payment will not be processed if the card was updated, declined, expired, or if the 'Stop Date' that was set initially has passed.

### **CAFETERIA PURCHASES**

While PAMS displays cafeteria purchases, we do not regulate what the children are purchasing or eating. For questions regarding purchases at the cafeteria, contact the school cafeteria directly. Student Activity is only displayed from the day the student was added to PAMS. Data is available for 90 days.

This institution is an equal opportunity provider.

### **COMO REGISTRARSE**

- En PayPAMS.com haga clic el botón de '¡Inscríbete Ahora!' en la Pagina de Inicio.
- 2. Seleccione su estado y distrito escolar
- Cree un Usuario y contraseña e introduzca su información de contacto
- 4. Añadir niños a su cuenta

### ¿PREGUNTAS?

Haga clic en 'Help' en la página inicial de PayPAMS.com

### **NEED ASSISTANCE?**

Please visit
PayPAMS.com and
click 'Help' to navigate
to PayPAMS Help Center!



### **KEEP THIS FOR REFERENCE**

USERNAME \_\_\_\_\_

PASSWORD \_\_\_\_